What are Educational Support Measures?

Legal Basis

Educational support is based on the Kinder- und Jugendhilfegesetz (KJHG). The local social worker (BSA) in the SBH seeks to address the situation in a series of consulting talks including the problems and strengths of your family. In this way the BSA makes a socio-educational diagnosis. This diagnosis is the beginning of any plan of support measures. You are asked to contribute your ideas on support measures right from the beginning.

Understanding of Guidance and Support

Temporary accommodation outside the family in facilities are involved in the planning. Sometimes other experts, like teachers are also asked to participate. Planning talks can be held in the family at home, in the SBH or even in the facility where the child/youth is accommodated.

Where does the support process start?

Which steps are required for the support process?

1. The local social worker (BSA) in the SBH seeks to address the situation in a series of consulting talks including the problems and strengths of your family. In this way the BSA makes a socio-educational diagnosis. This diagnosis is the beginning of any plan of support measures. You are asked to contribute your ideas on support measures right from the beginning.

2. The socio-educational diagnosis is the base of the joint consultations involving several youth workers in the SBH. The BSA who is in consulting contact with you will seek the advice of other experts who are experts of the ambulant services and mostly educators specialised in migration issues, as well as specialists for economic youth assistance (WJH). They work together to develop a suitable support offering. The consultation involving several experts is needed to be able to recommend the most effective support to you as a family, respectively for your child. A careful consultation is also required for financial reasons.

Educational support measures are expensive measures. You are asked to contribute your ideas on support measures.

3. At the end of the joint consultations a recommendation is given. Here are some examples of educational support measures:

Planning Support Measures

We know from our own experience that you will have your own understanding of the support required. It is therefore important for us to get to know your ideas about suitable support measures.

What is your understanding of support?

How can we support you to enable you to get control of the situation as soon as possible?

Your participation in the planning and organisation of the support measure is needed to ensure the success of the support measure. This right of participation is legally guaranteed.

Support on a partly-stationary Basis:

Support on an Ambulant Basis:

Support on a temporary basis.
The qualified youth worker supports the family in the surroundings of the home. She/he will provide individual guidance to the family concerning the problems and offer practical help.

Support on a partly-stationary Basis:

Consultation involving several experts is needed if necessary. The BSA or VMS will then make an arrangement with a corresponding social facility offering the requested support. The educators of the institution are working together with you at the improvement of your family situation. In an agreement on educational support measures the concrete aims and measures of support are agreed together with you.

These aims will be reviewed at a later stage and changed if necessary (review of educational support plan).

Support of young adults on their way to adulthood.

Temporary accommodation outside the family in facilities or foster-families, even with different educational and school-related focus.

Support in dealing with public offices

The BSA will discuss the recommendation with you. You can decide whether you apply for a recommendation which can be generally assumed that the aims laid down in the support process start?

Which kind of assistance can I get?

Support of children in school groups, and individ-

ual family counselling.

Support in meetings with teachers and educators.

Support for parents/custodian in educating your child-

ren.

Socio-educational and remedial day-time groups.

Support in the improvement of your family situation.

Arrangements with various services in the local neigh-

bourhood can be made (e.g. Educational Counselling offerings to help with homework, leisuretime, etc.).

In this way the BSA makes a socio-educational diagnosis. This diagnosis is the beginning of any plan of support measures. You are asked to contribute your ideas on support measures right from the beginning.

Support in the education of your child.

Support measures provided on an ambulant, partly-stationary and stationary basis.

Support on a partly-stationary basis.

Support on an ambulant basis.

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Support on a temporary basis.

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What is a „Sozialbürgerhaus“?

Anyone in need of guidance and support in the education of his children can turn to a „Sozialbürgerhaus“ (SBH) for help. With this leaflet the specialists of the Sozialbürgerhäuser would like to inform you about the services available there.

It is our aim to help you and promote your children in their development.

Organisation

In Munich the Youth Office is organised within the 13 local branches of the Sozialbürgerhaus (SBHs). You will find one SBH in every region/district of the City. Here the different child and youth services are on offer.

Various specialists can be your contact partner in the SBHs.

The Local Social Welfare Work (BSA)

As a rule, the BSA is your first contact office for questions and problems in difficult life situations. The BSA provides information, guidance and helps you to make contact with experts or facilities – as may be required.

Contact Office for Educational Support Measures (VMS)

If needed, the VMS can make arrangements for children and young people to find places in facilities providing childcare and education for the children during the week or over a longer period and assist you as parents.

Economic Youth Welfare Services (WJH)

The WJH calculates the costs of youth welfare services.

Costs

Advice and ambulant support services are available free of charge.

In many cases families with low income do not have to pay for educational support or have to pay very little. There will be no financial effects on the Arbeitslosengeld II (formerly Sozialhilfe). Only in cases where the child is away from home the welfare payments are lowered according to the amount of the child benefits due. If you have problems to make a financial contribution you can discuss it with the WJH in the Sozialbürgerhaus.

The staff of the WJH will try to find a acceptable solution for you.

For your Protection!

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Supervisory Office

The SBH is also in charge of performing so-called „supervisory functions“ (Art. 6 Abs. 2 Grundgesetz). This means that if the development of your child/youth is verbally in great danger the SBH can take action, if necessary, even against the wishes of the parents/custodian. If parental custody is not capable of protecting their own children the children and youth must be protected by the staff of the BSA/VMS.

Provisions of Data Protection

Every citizen has the right to be informed about himself/herself with regard to information on his personality. (Art. 6 Abs.5). All staff members of the SBH shall be subject to the provisions of the law of data protection. This means that personal data information on the family, etc. shall not be revealed to third parties without the approval of the parents/custodian. However, you can ask the WJH in the Sozialbürgerhaus.

Professional Secrecy

Provisions of Data Protection

All staff members of the SBH shall be subject to the provisions of data protection and the obligations of professional secrecy. The interpreter translates the talk and is familiar with the German guidance and support system.

Addresses

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