

What are Educational Support Measures?

Legal Basis

Educational support is based on the Kinder- und Jugendhilfegesetz, SGB VIII. The public office in charge is the Youth Office/Sozialbürgerhaus.

Educational support is provided based on § 8, § 9 und nach § 27ff. i.V. §36 /SGB VIII. Your contact persons in the SBH are the educational staff of the BSA /VMS.

The law provides that, in principle, the education in the family, -in particular also religious education shall be considered in all support offers.

Irrespective of the origin, nationality and colour of skin all children, youth and families in Munich should be entitled to seek support in educational matters if needed.

Parents / custodian can apply for support in the education of their children, the same applies to young adults up to 27 years of age.

One needs to distinguish between educational support measures provided on an ambulant, partly-stationary and stationary basis.

❑ Support on an Ambulant Basis:

A qualified youth worker supports the family in the surroundings of the home. She/he will provide individual guidance to the family concerning the problems and offers practical help

❑ Support on a partly-stationary Basis:

Child and youth care is mostly provided on 5 days a week (after school) by a qualified youth worker in a facility and is provided with a lunch.

❑ Support on a stationary Basis:

Children/youth in very difficult family situations are not staying with their parents for a limited period of time but in a home or foster family. There they will get intensive support and help. The situation is improved in cooperation with the parents.



What means Planning Support Measures

We know from our own experience that you will have your own understanding of the support required. It is therefore important for us to get to know your ideas about suitable support measures.

What is your understanding of support ?

How can we support you to enable you to get control of the situation as soon as possible ?

Your **participation** in the planning and organisation of the support measure is needed to ensure the success of the support measure. This right of participation is legally guaranteed.

Educational support measures need to be laid down in a plan. Talks are arranged to develop these plans together with the parents, children and youth

The plan of support measures is legally based on §36, SGB VIII.

Understanding of Guidance and Support

Our support offer consists of guidance and help. It is being discussed in a **number of talks**. Here the suitable support is mostly agreed between you and the staff of the SBH.

The plan of support measures is a description of the guidance and help as a longer process.

The family, the staff of the SBH as well as experts from facilities are involved in the planning. Sometimes other experts, like teachers are also asked to participate.

Planning talks can be held in the family at home, in the SBH or even in the facility where the child/youth is accommodated.



Where does the support process start??

Which steps are required for the support process ?

1. The local social worker (BSA) in the SBH seeks to assess the situation in a series of **consulting talks** including the problems and strengths of your family. In this way the BSA makes a **socio-educational diagnosis**.

This diagnosis is the beginning of any plan of support measures. You are asked to contribute your ideas on support measures right from the beginning.

2. The socio-educational diagnosis is the base of the **joint consultations** involving several youth workers in the SBH.

The BSA who is in consulting contact with you will seek the advice of other experts. They are experts of the ambulant services and mostly educators specialised in migration issues, as well as specialists for economic youth assistance (WJH). They work together to develop a suitable support offering. The consultation involving several experts is needed to be able to recommend the most effective support to you as a family, respectively for your child. A careful consultation is also required for financial reasons. Educational support measures are expensive measures.

3. At the end of the joint consultations a **recommendation** is given.

Here are some examples of educational support measures:



Which kind of assistance can I get?

- ❑ Support of the children in school and groups, individual and family counselling
 - ❑ Support in meetings with teachers and educators
 - ❑ Support for parents/custodian in educating their children
 - ❑ Socio-educational and remedial day-time groups
 - ❑ Support of young adults on their way to adulthood.
 - ❑ Temporary accommodation outside the family in facilities or foster-families, even with different educational and school-related focus.
 - ❑ Arrangements with various services in the local neighbourhood can be made (e.g. Educational Counselling offerings to help with homework, leisure time, etc.)
 - ❑ Support in dealing with public offices
4. The BSA will discuss the recommendation with you. You can decide which of the proposed support measures you prefer. Educational support measures are always relying on the active support of the parents /custodian. Therefore, educational support can only be granted if the parents/custodian are in agreement *and* willing to cooperate.
 5. You are applying for **educational support measures** with your approval of the recommendation and acceptance of the plan of educational support. The BSA or VMS will then make an arrangement with a corresponding social facility offering the requested support. The educators of the institution are working together with you at the improvement of your family situation.
 6. In an **agreement on educational support measures** the *concrete* aims and measures of support are agreed together with you.
 7. These aims will be reviewed at a later stage and changed if necessary (**review of educational support plan**)
 8. The review of educational support measures may lead to a **termination of the measure**. In such a case it can be generally assumed that the aims laid down in the educational support plan were achieved.



Landeshauptstadt
München
Sozialreferat
Stadtjugendamt



Support in Educational Situations

A survey of services available to children, youth and families



What is a „Sozialbürgerhaus“?

Anyone in need of guidance and support in the education of his children can turn to a **Sozialbürgerhaus (SBH)** for help.

With this leaflet the specialists of the Sozialbürgerhaus would like to inform you about the services available there.

It is our aim to help you and promote your children in their development.

Organisation

In Munich the Youth Office is organised within the 13 local branches of the Sozialbürgerhaus (SBHs). You will find one SHB in every region/district of the City. Here the different child and youth services are on offer.

Various specialists can be your contact partner in the SBH:

- ❑ **The Local Social Welfare Work (BSA)**
As a rule, the BSA is your first contact office for questions and problems in difficult life situations. The BSA provides information, guidance and helps you to make contact with experts or facilities – as may be required.
- ❑ **Contact Office for Educational Support Measures (VMS)**
If needed, the VMS can make arrangements for children and youth to find places in facilities providing childcare and education for the children during the week or over a longer period and assist you as parents.
- ❑ **Economic Youth Welfare Services (WJH)**
The WJH calculates the costs of youth welfare services.

Costs

Advice and ambulant support services are available **free of charge**.

In many cases families with low income do not have to pay for educational support or have to pay very little. There will be no financial effects on the Arbeitslosengeld II (formerly Sozialhilfe). Only in cases where the child is away from home the welfare payments are lowered according to the amount of the child benefits due. If you have problems to make a financial contribution you can discuss it with the WJH in the Sozialbürgerhaus. The staff of the WJH will try to find a acceptable solution for you.

„For jour Protection“!

Supervisory Office

The SBH is also in charge of performing so-called „supervisory functions“ (Art. 6/Absatz 2 Grundgesetz).

This means:

If the development of children/youth is verifiably in great danger the SBH can and must take action, if necessary even against the wishes of the parents/custodian. If parents/custodian are not capable of protecting their own children the children and youth must be protected by the staff of the BSA/VMS.

Provisions of Data Protection

Every citizen has the right to decide for himself/herself with regard to information on his personality. (Art. 6 /BayDSG).

All staff members of the SBH shall be subject to the provisions of the law of data protection. This means that personal data (information on the family, etc.) shall not be revealed to third parties without the approval of the parents / custodian.

However, to be able to find the suitable help for your children every case needs to be discussed with various experts.

This is either done anonymously or the personal data are made available with your approval.

If need be the parents/custodian can ask the officials of the SBH to have **access to the records**.

Professional Secrecy

Furthermore, the socio-educational staff is subject to particular secrecy (according to §203StGB).

All your personal data will be treated confidentially.

The Right of Residence

Educational support measures for minors have no effect on the right of residence of the family, as long as the child/youth continues to stay in the family and the assistance is provided as an ambulant measure (e.g. also day-care groups and remedial groups).

If a child/youth is to be accomodated outside the family or if a youth (from 16 years) requires educational support the staff in the SBH shall provide information on advice on the right of residence.

Interpreters

You can ask your contact person for an interpreter in your mother tongue.

Being a staff member of the SBH, the interpreter is subject to the provisions of data protection and the obligation to professional secrecy.

The interpreter translates the talk and is familiar with the German guidance and support system.

Addresses

Assistance is available even in your neighbourhood:

you can write to us or phone us to make an appointment.

SBH Ramersdorf/Perlach

Ramersdorf/Perlach/Neuperlach/Neuperlach Süd/Waldperlach

Thomas-Dehler-Straße 16, 81737 München

Phone: (089) 233 - 35398/35299

E-mail: sbh-rp.soz@muenchen.de

SBH Giesing/Harlaching

Obergiesing/Untergiesing/Harlaching

Streitfeldstraße 23, 81673 München

Phone: (089) 233 - 33298/33223

E-mail: sbh-gh.soz@muenchen.de

SBH Berg a. Laim/Trudering/Riem

Streitfeldstraße 23, 81673 München

Phone: (089) 233 - 33300

E-mail: sbh-btr.soz@muenchen.de

SBH Orleansplatz

Haidhausen/Au/Bogenhausen/Englschalking/Oberföhring/Unterföhring/Johanniskirchen

Orleansplatz 11, 81667 München

Phone: (089) 233 - 48000/48010

E-mail: sbh-ori.soz@muenchen.de

SBH Plinganserstraße

Thalkirchen/Forstenried/Obersendling/Fürstenried/Solln/Hadern/Thalkirchen

Plinganserstraße 150, 81369 München

Phone: (089) 233 - 34800/34750

E-mail: sbh-pli.soz@muenchen.de

Addresses

SBH Sendling/Westpark

Meindlstraße 20, 81373 München

Phone: (089) 233 - 33708/33604

E-mail: sbh-sw.soz@muenchen.de

SBH Laim/Schwanthalerhöhe

Laim/Schwanthalerhöhe/Westend

Dillwächterstraße 7, 80686 München

Phone:(089) 233 - 42800/42900

E-mail: sbh-dil.soz@muenchen.de

SBH Mitte

Altstadt/Lehel/Maxvorstadt/Ludwigsvorstadt/Isarvorstadt

Schwanthalerstraße 62, 80336 München

Phone: (089) 233 - 46600

E-mail: sbh-mitte.soz@muenchen.de

SBH Neuhausen/Moosach

Ehrenbreitsteinerstraße 24, 80993 München

Phone: (089) 233 - 46000/46100

E-mail: sbh-nm.soz@muenchen.de

SHB Pasing

Aubing/Lochhausen/Langwied/Pasing/Obermenzing/Untermenzing/Allach

Landsberger Straße 486, 81241 München

Phone: (089) 233 - 46400

E-mail: sbh-pa.soz@muenchen.de

SHB Milbertshofen/Am Hart

Knorrstraße 101-103, 80807 München

Phone: (089) 233 - 41270

E-mail: sbh-mh.soz@muenchen.de

SHB Schwabing-Freimann

Taunusstraße 29, 80807 München

Phone: (089) 233 - 33199

E-mail: shb-sf.soz@muenchen.de

SHB Feldmoching/Hasenberg

Feldmoching/Hasenberg/Harthof/Lerchenau

Knorrstraße 101-103, 80807 München

Phone: (089) 233 - 41100

E-mail: sbh-fh.soz@muenchen.de

Opening hours

Landeshauptstadt München

Sozialreferat

Koordinierungsstelle/

Leitung der Sozialbürgerhäuser Soziales

Orleansplatz 11, 81667 München

Phone: (089) 233 - 22616

Fax: (089) 233 - 27939

E-mail: sbh-koordinierungsstelle.soz@muenchen.de

Opening hours in the SBHs:

Mo, Mi. 8.00 - 16.00 Uhr,

Do. 8.00 - 17.00 Uhr

Fr. 8.00 - 13.00 Uhr,

Di. geschlossen

Termine nur nach Vereinbarung!

For families in guesthouses or shelters

Amt für Wohnen und Migration

Abteilung Zentrale Wohnungslosenhilfe

Franziskaner Straße 8, 81669 München

Phone: (089) 233 - 40105



Imprint

Landeshauptstadt München

Sozialreferat

Stadtjugendamt

Erziehungsangebote, Erziehungshilfen/Kinderschutz

Luitpoldstraße 3, 80335 München

Editorial office: Janina Hottel

photographs: Michael Nagy, Fotostelle, PIA

layout: Stadtkanzlei, Satz und Grafik

print: Stadtkanzlei

October 2007

